



2-PERSON  
**INDOOR INFRARED SAUNA**  
OWNERS MANUAL



# 2-PERSON INFRARED SAUNA

## FOR INDOOR USE ONLY

**120V / 15 AMP DEDICATED CIRCUIT REQUIRED**

**CAUTION: EXIT SAUNA IMMEDIATELY IF YOU FEEL DIZZY, SLEEPY, OR ANY DISCOMFORT**

Welcome to your new Backyard Discovery Infrared Sauna! We're excited to help you enjoy all the wellness benefits regular sauna sessions can offer. This manual is designed to guide you through safe setup, use, and care, so you can relax and recharge with confidence.

**Please note:** The information in this manual is intended for informational purposes only and should not be considered medical advice. Please consult your physician before using this product. This product is not endorsed by medical professionals and is not intended to diagnose, treat, cure, or prevent any disease.

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# IMPORTANT INFORMATION

## INFRARED RAYS EXPLAINED

Infrared rays are a type of invisible light that can't be seen but can be felt as heat. Think of the warmth you experience on a sunny day - that's infrared energy at work. While our eyes can't detect infrared light, our bodies can sense it as heat.

The sun produces most of its energy in the infrared segment of the light spectrum. What's unique about infrared rays is that they heat you directly, rather than simply warming the air around you. This process is called "conversion," and it's what makes saunas so efficient and comfortable.

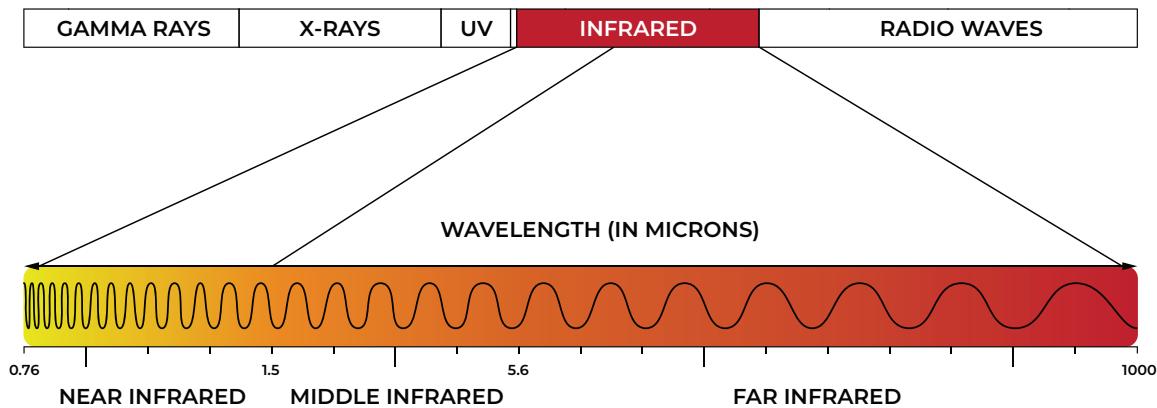
### Types of Infrared Light

#### Types of Infrared Light

Infrared light is divided into three segments that are based on wavelength (measured in microns):

- **Near Infrared:** 0.76-1.5 microns
- **Middle Infrared:** 1.5-5.6 microns
- **Far Infrared:** 5.6-1000 microns

Far infrared rays are especially important for your sauna. They can gently penetrate two to three inches beneath the skin, creating a deep, even warmth throughout your body.



## ARE INFRARED RAYS SAFE?

Yes! Infrared rays are a natural part of sunlight and have been trusted for decades in wellness and medical settings. Health professionals regularly use infrared heat lamps, and hospitals rely on infrared heating to keep newborns warm in incubators. When used as directed, infrared heat is both safe and beneficial at a cellular level.

# IMPORTANT INFORMATION

## WHAT IS AN ELECTROMAGNETIC FIELD (EMF)?

Electromagnetic fields (EMFs) are invisible zones of energy that surround anything powered by electricity, whether it's your home appliances or natural sources in the environment. In simple terms, they are created by electrically charged objects, so whenever electricity is present, EMFs are too. The strength of these magnetic fields is measured in milligauss (mG).

### Types of EMFs:

- **Electric Fields:** Produced by stationary electric charges - like the electricity running through the wiring in your home.
  - **Example:** The electric field around a plugged-in lamp.
- **Magnetic Fields:** Created by moving electric charges - like the current flowing through your appliances.
  - **Example:** The magnetic field around a running refrigerator

### Common Sources of EMFs:

Electromagnetic fields are all around us, thanks to the many devices and technologies we use every day. Here are some of the most common sources you might find at home or on the go:

- **Household Appliances:** Microwaves, refrigerators, and Wi-Fi routers.
- **Electronic Devices:** Cell phones, laptops, and tablets.
- **Power Lines:** The wires that bring electricity to your home.

### EMF Levels from Common Devices

The strength of an electromagnetic field is measured in milligauss (mG). Here's a look at typical EMF levels from common devices, both up close and a few feet away:

Device	EMF at Close Range (0-1 inch)	EMF at 3 Feet Away (approx. 1 meter)
Blender	50-220 mG	0.3-3 mG
Washing Machine	8-200 mG	0.1-4 mG
Coffee Maker	6-29 mG	0.1 mG
Computer	4-20 mG	2-5 mG
Hair Dryer	60-20,000 mG	0.1-6 mG
Microwave Oven	100-500 mG	1-25 mG
Television	5-100 mG	0.1-6 mG
Vacuum Cleaner	230-1,300 mG	3-40 mG
Airplane (in flight)	~50 mG	--
Cell Phone (active use)	0.1-20 mG	~0.01-1mG
Electric Car (driver seat)	30-300 mG	0.5-3mG (back seat or trunk)

### Footnotes & References

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4. Safe Living Technologies Inc. (2021). *EMF Exposure from Household Devices and Electric Vehicles*. Retrieved from <https://slt.co>
5. IEEE. (2012). *Electromagnetic Field Exposure Assessment of Personal Devices*. *IEEE Transactions on Electromagnetic Compatibility*, 54(2), 453-460.
6. Baan, R. A., et al. (2011). Carcinogenicity of radiofrequency electromagnetic fields. *The Lancet Oncology*, 12(7), 624-626.
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# IMPORTANT INFORMATION

## WHY ARE EMF'S IMPORTANT?

EMFs are everywhere in our modern world. Most of the electromagnetic fields we encounter every day are considered safe, but it's still a good idea to be mindful of your exposure, especially from high-powered sources. Simple habits, like keeping your phone off your nightstand when you're sleeping or choosing wired internet when you can, are easy ways to reduce unnecessary EMF exposure.

### EMFs in Your Backyard Discovery Sauna

Our saunas are intentionally designed to keep EMF emissions low so you can enjoy each session with complete peace of mind.

- **Low EMF Carbon Heater Panels:** Our panels typically measure just 5-10 mG at approximately two inches from the heater, which is well below levels found in many everyday appliances.

### What Do the Experts Say?

Despite decades of extensive research, no government agency, including the Occupational Safety and Health Administration (OSHA), has established permissible exposure limits (PEL) for electromagnetic fields (EMFs). Currently, there is no consensus on the potential health hazards from EMF exposure. Mainstream scientific evidence suggests that low-power, low-frequency electromagnetic radiation (like those in household wiring and infrared saunas) does not pose a short- or long-term health risk.

## HOW INFRARED SAUNAS WORK

Infrared saunas offer a modern twist on the traditional sauna experience. Instead of heating the air around you with steam, infrared saunas use gentle, radiant energy to warm your body directly. This means you start to sweat and enjoy the benefits of a sauna at a much lower and more comfortable temperature. Traditional saunas typically heat the air to around 190°F, which then warms your body and triggers sweating. Infrared saunas, on the other hand, only require temperatures up to 120°F to create the same effect. You'll get a deep, cleansing sweat, but in a much more comfortable environment that allows you to breathe easier.

Since infrared rays are absorbed by a variety of materials, we recommend wearing minimal clothing for the best results. Unlike traditional saunas that heat the air to create a hot, enclosed space, an infrared sauna directly warms your body without overheating the air around you.

### Key Safety Guidelines:

- The temperature gauge is there for your safety and should be used as a reference guide.
- Drink plenty of water before, during, and after your sauna session to stay hydrated. Sweating is great for you, but it does mean you'll lose fluids.
- It's **not** recommended to shower immediately after your session. Your pores will be open and can possibly absorb anything present in the water.

**CAUTION: EXIT SAUNA IMMEDIATELY IF YOU FEEL DIZZY, SLEEPY, OR ANY DISCOMFORT**



## HEALTH & WELLNESS BENEFITS

Infrared saunas use gentle, penetrating heat to warm your muscle tissue and internal organs without putting extra strain on your heart. As your body absorbs this increased heat, it naturally responds by sweating to cool down. Sweating not only helps regulate your temperature but also supports your body's natural detoxification process.

When you sweat in an infrared sauna, your pores open up, and your body can release acids, toxins, sodium, alcohol, nicotine, cholesterol, and even potentially carcinogenic heavy metals (like zinc, lead, nickel, cadmium, etc.). This deep cleansing helps shed old skin cells, leaving your skin refreshed, glowing, and visibly improved in tone, elasticity, texture, and color.

### **Reported Health Benefits**

Many users and wellness experts have reported a range of positive effects from regular infrared sauna sessions, including but not limited to:

- Relief from pain and stiffness, including symptoms of rheumatoid arthritis
- Relaxation of muscle spasms and tension
- Reduction in the appearance of cellulite
- Clearer skin, including reduced rashes and acne
- Enhanced skin tone and texture
- Increased blood circulation
- Cardiovascular conditioning
- Stress reduction and relaxation
- Improved sleep quality

**CAUTION:** The infrared rays emitted by your sauna are reported to offer various potential therapeutic benefits based on research conducted over the past 40 years worldwide. These benefits are provided for reference purposes only and do not imply that infrared saunas can cure or treat any disease.

### **Before Using Your Sauna:**

- If you have a medical condition, are pregnant, are taking prescription drugs, or have acute joint injuries, consult your physician before use.
- Individuals with surgical implants (such as metal pins, rods, artificial joints, silicone, or other types of implants) should also check with their doctor or surgeon before using the sauna.
- If you have cardiovascular issues, immune disorders, heat sensitivity, or are recovering from surgery or have open wounds, seek medical advice before use.

Even though most people can safely enjoy infrared saunas, it's always best to check with your healthcare provider if you have any concerns or underlying health conditions.

# MAINTENANCE & OPERATING INFORMATION

## SAUNA CARE & MAINTENANCE

One of the advantages of your infrared sauna is how easy it is to care for. Since it does not require hot rocks, water, or steam to operate, maintenance is minimal.

**CAUTION: Always unplug the sauna from the wall outlet before cleaning.**

- Simply wipe down the sauna with a damp, soft, clean cloth after each use.
- Regularly clean the floor heater with a dry cloth to keep it free of debris.
- Avoid using liquid or aerosol cleansers. Do not use benzene, alcohol, or strong cleaning chemicals inside or on your sauna.

**CAUTION: Chemical-based cleaners can damage wood or be absorbed into the wood and be released during use.**

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## GETTING STARTED: OPERATING YOUR SAUNA

Before you turn on your sauna, make sure you've completed the following steps:

- Remove all plastic coverings from the control panel.
- Double-check that the power supply (including the power cord), heaters, and temperature sensors are all properly connected and that everything is snug and secure.

**IMPORTANT:** The power supply voltage and frequency must match the required specifications: 120V, 15AMP **DEDICATED** circuit. If you are unsure about your electrical setup, please consult a qualified electrician.

**TROUBLESHOOTING:** If your circuit keeps tripping, it is likely because your sauna is not connected to a dedicated circuit.

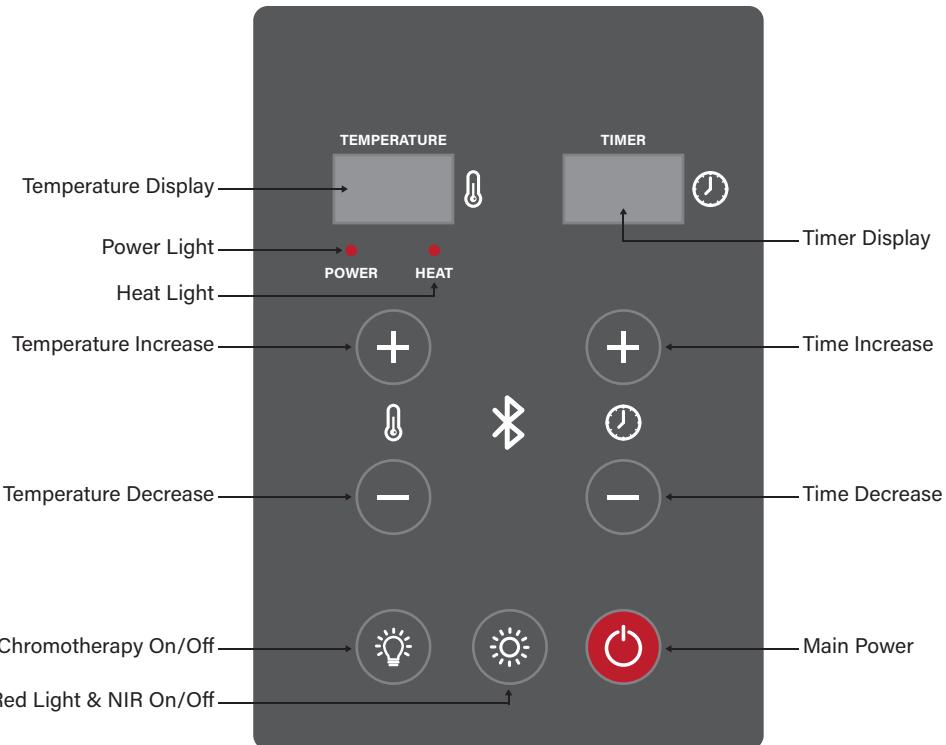
**CAUTION: EXIT SAUNA IMMEDIATELY IF YOU FEEL DIZZY, SLEEPY, OR ANY DISCOMFORT**

### Control Panel Operations:

1. Plug your sauna into a dedicated **120v** wall outlet
2. Refer to the control panel operating sheet below for detailed instructions on using your sauna's controls.
3. **For safety, after 3 hours of continuous use, shut down the sauna and allow it to cool for at least one hour.**

# CONTROL PANEL OPERATING INSTRUCTIONS

A4M05359 - Infrared Sauna Controller



## MAIN CONTROLS



### MAIN POWER

Turns sauna heat system on/off



### CHROMOTHERAPY

Once sauna is plugged in:  
Press once to turn ON/OFF ambient lighting.  
Light will begin auto-cycling through colors.



### INDICATOR LIGHTS

- Power Light - On when sauna is plugged in.
- Heating Light - On when heating is active.



### TIME + / -

Sets session duration (Max 60 minutes)  
• First press: numbers blink (you're setting time)  
• Solid numbers: time remaining



### CHANGE LIGHT COLOR

1. Hold Chromotherapy for 1.5 seconds.
2. Time display will show 2n
3. Press repeatedly to manually cycle colors:  
White, Pink, Blue, Teal, Green Yellow, Red,  
auto-cycle



### BLUETOOTH AUDIO

- Turns on with Main Power
- Turns on with Chromotherapy
- On your phone/device:
  - Open **Bluetooth Settings**
  - Select **BYD-Sauna** to pair



### TEMPERATURE + / -

Sets sauna temperature (Max 150°F)  
• First press: numbers blink (you're setting temp)  
• Solid numbers: shows current temp  
• Switch °F/°C: hold + & - simultaneously then  
press Chromotherapy



### RED LIGHT & NIR

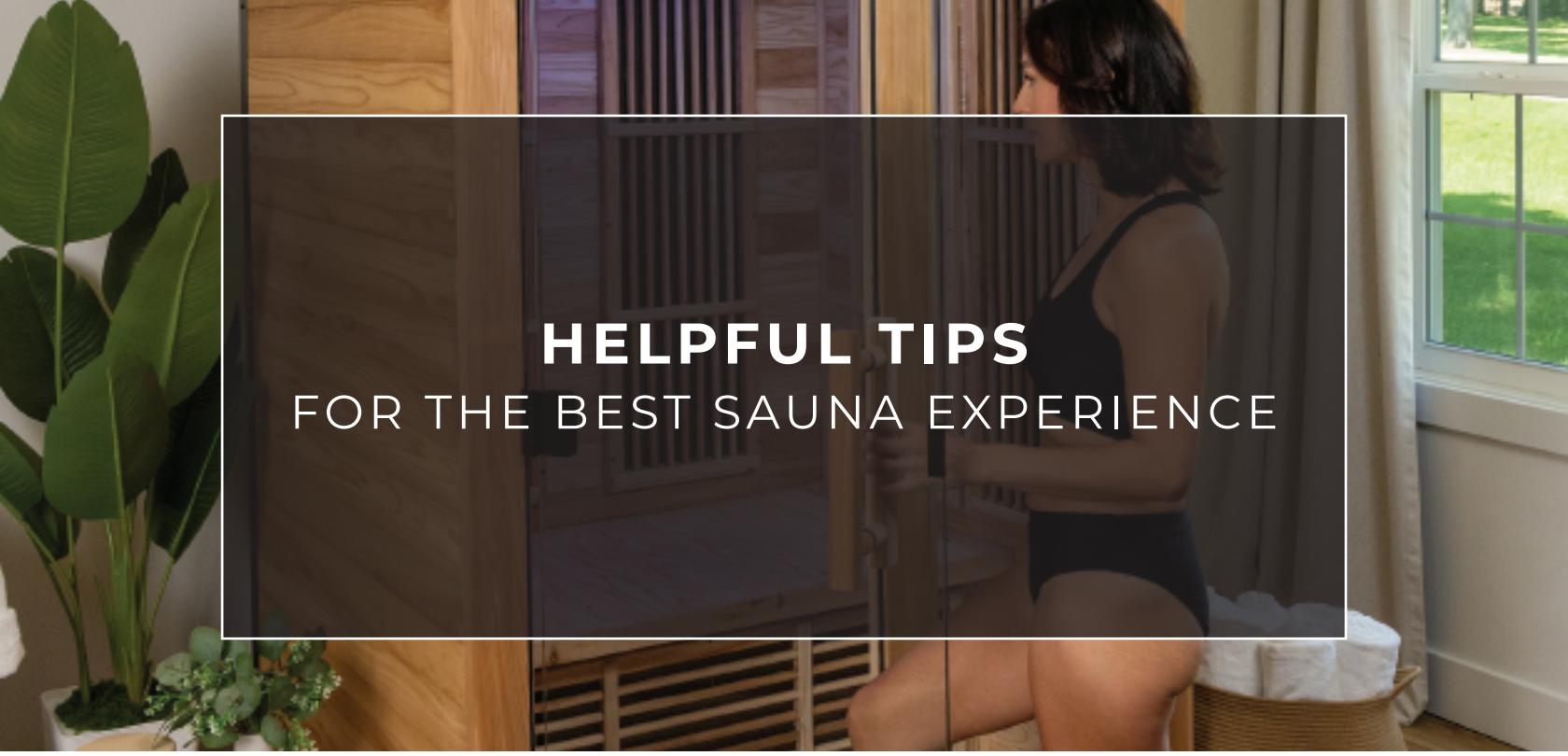
Turns on Red & Near-Infrared lights.  
Note: This will turn off chromotherapy lighting

## HELPFUL TIPS

- Blinking Numbers = you're setting a value
- Solid Numbers = current reading

**MAX TIME:  
60 MINUTES**  
THEN AUTOMATIC  
POWER-OFF

**MAX TEMP:  
150°F**



## HELPFUL TIPS FOR THE BEST SAUNA EXPERIENCE

- **Pre-Sauna Shower:** Consider taking a hot/warm shower or bath before entering the sauna. This warms up your body, helping you to sweat more and enhance overall comfort.
- **Prioritize Hydration:** Staying hydrated is crucial. Drink plenty of water with electrolytes before, during, and after your sauna session to effectively replenish fluids lost through sweating.
- **Manage Temperature:** You can adjust the internal temperature of your sauna by using the movable roof vent or by leaving the door slightly ajar. Experiment to find your preferred comfort level.
- **Use Multiple Towels:**
  - Fold a towel several times and place it on the bench for added comfort and to absorb sweat.
  - Keep a second towel handy to wipe perspiration from your body as needed. This helps you sweat more efficiently and keeps the floor dry.

### CAUTION: Never place ANY towels on or over the floor heater

- **Boosting Immunity:** Regular sauna use may help to support your immune system and wellness routine, especially at the first sign of a cold or flu.
- **Muscle Relief:** To help alleviate sore or tense muscles, gently massage the affected areas while you are in the sauna. The heat can enhance the benefits of massage.
- **Foot and Ankle Treatment:** For focused warmth, elevate your ankles and feet while positioning them close to one of the heat emitters for a deep heating effect.
- **Hair Conditioning:** Apply an oil or hair treatment, then wrap your hair with a towel before entering the sauna to enhance the absorption of the product. After your sauna session, rinse your hair thoroughly.
- **Improved Sleep:** The relaxation and sense of calm achieved during a sauna session can contribute to easier, deeper, and more restorative sleep.
- **Energy Conservation:** When your sauna is not in use, especially for extended periods, unplug it from the wall outlet to conserve energy.
- **Post-Session Cooling:** After your sauna session, avoid immediately jumping into the shower or bath. Since you will continue to sweat even after the heat emitters are off, it's best to sit it in the sauna with the door slightly open and let your body cool down gradually. Once you feel comfortable (typically after about fifteen minutes), you can take a shower or bath.
- **Sauna Rest Period:** For every three hours of continuous use, turn off the sauna and allow it to cool for at least one hour before the next session.

# IMPORTANT SAFETY INSTRUCTIONS

**Carefully read and follow all instructions before using the sauna.  
Always follow safety precautions when assembling and using electrical equipment.**

## FOR INDOOR USE ONLY 120V AC / 15AMP DEDICATED CIRCUIT REQUIRED

**WARNING:** Before assembly, visually inspect all heaters for any signs of damage. Excessive vibrations during transport may harm the heating elements. **DO NOT START** the sauna if any damage is detected. Contact Backyard Discovery for troubleshooting and replacement parts.

**Please Note:** Your sauna has been completely assembled and tested prior to packaging.

**Assembly requires TWO adults.**

### Where to Install Your Sauna

- Choose an indoor location that is dry, level, well ventilated, temperature controlled, and away from any water sources.
- Avoid placing the sauna near bathtubs, showers, wet basements, or swimming pools where water splashes could reach it.
- Ensure the main power cord is easily accessible at all times.
- Position the power supply cord so it does not create a trip hazard or get pinched by surrounding objects.
- Do not use wall receptacle adapters, surge protectors, or extension cords between the sauna power cord and the wall outlet.

**Replacement Parts:** If you need replacement parts, always use components that meet the manufacturer's specified requirements. Unauthorized substitutes may result in fire, electrical shock, or other hazards. For replacement parts, please contact our customer service team directly at 800-856-4445.

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### GENERAL SAFETY WARNINGS

- **Electrical Considerations:** Do not install additional electrical receptacles inside or outside the sauna structure.
- **Door Safety:** Never add any locking or latching mechanisms on the door, as this may cause accidental entrapment.
- **Temperature Controls:** If the manually resettable temperature-limiting controls are frequently triggered, stop using the sauna and contact customer service or a qualified technician.
- **Vents & Sensors:** Do not tamper with, reposition, or cover any vents or sensors on top of, or behind the sauna.

# IMPORTANT SAFETY INSTRUCTIONS

- **Adult Supervision REQUIRED:** Sauna use is not recommended for children. DO not leave children unattended around the sauna.
- **STAY ALERT:** Never sleep inside the sauna.
- **Medical Conditions:** Individuals with obesity, heart disease, blood pressure issues, circulatory problems, diabetes, or other medical conditions should consult a physician before using the sauna.
  - **Pregnancy:** Pregnant or possibly pregnant women should consult their physician before using the sauna. Excessive temperatures can harm the fetus and overheating, dehydration, dizziness, or fainting are possible risks during pregnancy.
  - **Medications:** Consult a physician before using the sauna if you are taking medications, as some may induce drowsiness or affect heart rate, blood pressure, and circulation.
- **Substance Use:** Do not use the sauna if you have consumed alcohol, recreational drugs, or medications (prescribed or non-prescribed). Substance use before or during a sauna session can increase the risk of unconsciousness, injury, or potentially fatal hypothermia.
- **Hyperthermia Danger:** Hyperthermia occurs when your internal body temperature rises several degrees above normal (98.6°F/37°C). Your body temperature should not exceed 103°F (39°C). Symptoms of hyperthermia include dizziness, lethargy, drowsiness, and fainting. Severe hyperthermia can cause confusion, failure to perceive heat, physical inability to exit the sauna, unawareness of hazards, unconsciousness, and fetal harm in pregnant women. Always avoid setting the sauna to excessively high temperatures and exit immediately if you feel unwell.
- **Pre/Post-Exercise Use:** Do not use the sauna immediately before or after strenuous exercise and wait at least 30 minutes for your body to cool down completely. Use caution when combining sauna use with exercise, as both activities raise your core temperature and can increase health risks if not managed properly.
- **AVOID ELECTRIC SHOCK:** Always ensure your hands are dry before plugging and unplugging cords and wiring harnesses from the power supply and circuit boards. Never operate the sauna with wet hands or feet to avoid electrical shock or injury. Do not touch the metal prongs of the plug. Avoid using the sauna during electrical storms to reduce the risk of shock or injury.
  - **Power Cord:** If the power supply cord becomes damaged, replace it immediately through the manufacturer or an authorized retailer. If the power cord becomes too hot or the electrical equipment experiences technical problems, contact the manufacturer as soon as possible.
  - **Electrical Outlet:** Make sure the electrical outlet is in good working order, as loose wiring can cause heat buildup and sparking. If burn marks appear around the terminals, do not use the sauna and have the outlet replaced by a certified electrician. Please contact customer support if the power cord is damaged.
  - **Power Cycling:** Avoid continuously switching the power on and off excessively, as this can shorten the lifespan of the electrical components.
- **Power Supply:** Confirm that the outlet power supply meets the sauna's required specifications to prevent safety risks.
- **Lamps:** Some sauna models have reading or roof lamps that become very hot when in use. Do not touch the lamp until it has cooled down completely to avoid burns.

# IMPORTANT SAFETY INSTRUCTIONS

- **Heating Elements:** To prevent damage and safety risks, never pour water or other liquids onto the infrared heat emitters. Avoid bumping, hitting, or breaking the heating elements to prevent electrical shorts and safety risks.
- **Cleaning Instructions:** Do not use chemical-based cleaning agents inside the sauna. Harsh chemicals can damage or be absorbed into the wood and could release fumes when the sauna is heated. Clean only with water and a damp cloth.
- **Storage:** Please avoid stacking or storing objects on top of or inside the sauna, as this may affect safety or performance.
- **Repairs Policy:** Do not attempt repairs yourself unless authorized by the manufacturer or its agent. Unauthorized repairs will void your warranty. Please contact the manufacturer immediately if a problem occurs.
- **Modifications Policy:** Do not make modifications to the sauna, its structure, or components. Any modifications will void your warranty.
- **Pre-Use Inspection:** Inspect the sauna before each session to ensure it is operating correctly. If it's not functioning properly, discontinue use and contact our customer service team.

## FCC WARNING

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation. Please note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

**Please note:** The Grantee is not responsible for any changes or modifications not expressly approved by the party responsible for compliance. Such modifications could void the user's authority to operate the equipment.

## RF Exposure Compliance

The device has been evaluated to meet general RF exposure requirements. To maintain compliance with FCC's RF exposure guidelines, the distance must be at least 8 inches (20 cm) between the radiator and your body and fully supported by the operating and installation.

# IMPORTANT SAFETY INSTRUCTIONS

## IC ID WARNING

This device contains license-exempt transmitter(s)/receiver(s) that comply with Innovation, Science and Economic Development Canada's license-exempt RSS(s). Operation is subject to the following two conditions:

- 1) This device may not cause interference.
- 2) This device must accept any interference, including interference that may cause undesired operation of the device.

The device has been evaluated to meet general RF exposure requirement. To maintain compliance with RSS-102 — Radio Frequency (RF) Exposure guidelines, this equipment should be installed and operated with a minimum distance of 20cm between the radiator and your body.

# TROUBLESHOOTING GUIDE

## BASIC TROUBLESHOOTING

Before performing any troubleshooting on the sauna, ensure you unplug the power cord from the wall outlet. If the sauna is hardwired directly to the breaker in the electric panel, turn the breaker to the "OFF" position.

**CAUTION: Never place ANY towels on or over the floor heater**

If you encounter any of the following issues, try the recommended solutions below

#	Issue	Possible Cause	Solution
1	Temperature display shows "HH" error code & alarm	Temperature is too high (>150°F / 65°C)	Power off the unit and allow it to cool down before restarting.
2	Bluetooth fails to pair normally	Another device is already paired	Disconnect the previously paired device and try again.
3	Unit loses power	Breaker flipped or poor connection	Confirm the designated breaker is on, and the wall plug is properly secured in the outlet. Ensure the sauna is on a dedicated circuit.
4	Lighting malfunctions	Loose wire connection	Check the roof wiring and make sure all connections are plugged in.
5	Heater malfunctions	Loose wire connection	Inspect the roof wiring and confirm all heater connections are secure.
6	Interior moisture	Perspiration or exterior causes	Use towels on the bench to absorb sweat and wipe floor immediately. Check the surrounding area for leaks or excess moisture.

## PROFESSIONAL SERVICE REQUIRED

If you encounter any of the following issues, please contact a qualified technician:

#	Issue	Possible Cause
1	Controller fails to power on	<ul style="list-style-type: none"><li>Mainboard IC burned</li><li>No power input</li><li>Loose power cable connection</li></ul>
2	Unit stops heating prematurely (before reaching set time/temp)	<ul style="list-style-type: none"><li>System overload (over-current protector triggered)</li><li>Temperature sensor localized overheating</li></ul>
3	Temperature display shows "EP"	Temperature sensor open circuit.
4	No power	Abnormal switching power supply, the indicator light inside the control box is flashing and the buzzer is making a hoarse sound.
5	Abnormal temperature display	Temperature probe damaged.
6	Bluetooth fails to pair normally	Bluetooth module failure, or another device is already connected.
7	Malfunctioning control panel display	Digital tube driver IC damaged.
8	Wall outlet overheating	Often loose wiring in terminal of the wall outlet.

# WARRANTY COVERAGE

## WARRANTY COVERAGE

**THE MANUFACTURER RESERVES THE RIGHT TO MAKE SUBSTITUTIONS TO WARRANTY CLAIMS IF PARTS ARE UNAVAILABLE OR OBSOLETE.**

This Limited Warranty by Backyard Discovery applies to products manufactured under the Backyard Discovery brand or its other brands including but not limited to Adventure Playsets, Leisure Time Products and Kingsley Park.

### **Backyard Discovery Saunas**

Backyard Discovery warrants this sauna to be free from defects in materials and workmanship, including wood structure, heater, and all electronic components for a period of five (5) years from the original date of purchase.

### **General Warranty Information**

This warranty applies to the original owner and registrant and is non-transferable. Regular maintenance is required to ensure maximum life and performance of this product. Failure by the owner to maintain the product according to the maintenance requirements may void this warranty. Maintenance guidelines are provided in the Owner's Manual.

### **This Limited warranty does not cover:**

- Natural occurring properties of wood such as twisting, warping, checking, peeling or any other natural occurring properties of wood that do not affect performance or integrity.
  - Wood cracking is not considered a defect
- Improper Installation – the warranty is null and void if installation is not in accordance with the Assembly Instructions.
  - Including improper voltage supply or incorrect electrical connections
- Labor for any inspection
- Labor for replacement of any defective item(s)
- Incidental or consequential damages
- Use of abrasive cleaners, improper chemicals, painting or staining that affects the integrity of the materials
- Cosmetic defects, including darkening, color fading, minor cracks, corrosion, which do not affect performance or integrity of a part or the entire product.
- Vandalism, improper use, failure due to loading or use beyond the capacities stated in the applicable Assembly Manual.
- Acts of nature including but not limited to wind, storms, hail, floods, excessive water exposure

Backyard Discovery products have been designed for safety and quality. Any modifications made to the original product could damage the structural integrity of the unit leading to failure and possible injury. Modification voids any-and-all warranties and Backyard Discovery assumes no liability for the modified products or consequences resulting from failure of a modified product. Backyard Discovery disclaims all other representations and warranties of any kind, express or implied.

This product is warranted for **RESIDENTIAL USE ONLY**. Products stated for Indoor are for **INDOOR USE ONLY**.

**USA & CANADA:** To make a warranty or replacement part claim please visit [backyarddiscovery.com](http://backyarddiscovery.com) or call Backyard Discovery customer service at 800-856-4445. Backyard Discovery will, at its sole discretion, replace any part within the stated warranty period that is defective in workmanship or materials. At Backyard Discovery's discretion, photographs of the defective part, physical return of the defective part to Backyard Discovery, or proof of purchase may be required for verification.

**Outside of the USA and Canada:** Contact place of purchase or distributor for warranty service. This Warranty gives you specific legal rights. You may have other rights as well which vary from state to state, province to province or country to country, where you bought the product. This warranty excludes all consequential damages. However, some states do not allow the limitation or exclusion.